

**Improvement Forum Call  
For all interested IE staff  
November 3<sup>rd</sup>, 2014**

*Navigating Through the Phoenix OIG Report Using the Ethical Leadership Compass*

On this call, Dr. Jorge Cortina, VISN 6 IE Senior Lead, and Acting IE Chief, shared excerpts from the recent Phoenix OIG report that relate to the four EL Compass Points. Individuals on this call were encouraged to speak freely about this difficult subject in the spirit of improvement. While the report has Phoenix in the title, the OIG has opened investigations into 93 sites of care so that any lessons learned are likely to have much broader implications than for just Phoenix. The purpose was to learn from the OIG report and from each other and to reinforce recommended EL behaviors. The intent was to recreate the atmosphere seen in Surgical Morbidity and Mortality Rounds, a nonjudgmental review of events during a clinical event to improve care.

A description of the EL Compass Points can be found at the top of the IE EL webpage: <http://vaww.ethics.va.gov/integratedethics/elc.asp>). The final OIG report can be read here: <http://www.va.gov/oig/pubs/VAOIG-14-02603-267.pdf>. The [Ethical Leadership Tools Guide](#) was also shared with all participants as an attachment. This guide was designed to provide practical tools to positively influence ethical practices in the organization. The tools have varying time commitments ranging from a few minutes to several hours and are suitable for a variety of forums, including leadership and management meetings, committee discussions, facility emails, and personal use, and are listed based on the desired ethical practice you wish to promote.

Contact Basil Rowland, IE Manager, Field Operations, with any questions

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